

It isn't difficult to purchase tickets however we want to make sure that you get past some confusing aspects of the purchase process. Below is a Step by Step Guide.

The first ticket page you will encounter will look like this. The Ticket Price for this show is JP¥3,300. Approximately \$31.50. Enter your first and last name and then click Continue

[HOME](#)
[ALL EVENTS](#)
[MY TICKETS](#)

[SIGN IN](#)
[SIGN UP](#)

Continue

Step 1

Step 2

Verify

Payment



SAVE LIVE MUSIC Hiromi ~ BALLADS ~

09.11 (Fri) ~ 09.12 (Sat)

Streaming Ticket

See info: 2020-09-12 23:00 JST

EVENT DETAILS

This is a streaming ticket

Streaming live: 2020-09-11 20:45 JST ~ 2020-09-11 21:30 JST

1st Name

ex) JANE

2nd Name

ex) SMITH

JP¥3,300

【必須の注意】チケットの購入方法は必ずこちらをご覧ください！

5,000円	5,000円	5,000円
1,000円	1,000円	1,000円
1,500円	1,500円	1,500円
2,000円	2,000円	2,000円
3,000円	3,000円	3,000円
3,500円	3,500円	3,500円
4,000円	4,000円	4,000円
4,500円	4,500円	4,500円
5,000円	5,000円	5,000円
5,500円	5,500円	5,500円
6,000円	6,000円	6,000円
6,500円	6,500円	6,500円
7,000円	7,000円	7,000円
7,500円	7,500円	7,500円
8,000円	8,000円	8,000円
8,500円	8,500円	8,500円
9,000円	9,000円	9,000円

Continue

See All Tickets



SAVE LIVE MUSIC

Hiromi

BALLADS

2020.9.10 thu., 9.11 fri.

9.11 fri. 2nd LIVE STREAMING

09.11 (Fri) 20:45 ~ 09.12 (Sat) 24:00

★ Live

ONLINE ONLY

Live Streaming: 9.11 Fri. 8:15pm ~ (Japan Local Time)

*The video is available for purchase until 11:00pm on 9/12 sat. (Japan Local Time)

Hiromi.jp

- This performance will be available via online streaming only; it will not take place at a venue.
- After purchasing the ticket, refunds cannot be made for any reasons other than postponement or cancellation of the performance.
- Please be sure to review the system requirements and instructions for each streaming service platform before purchasing.
- We will do our very best to prepare for high-quality live streaming performance. However, due to the nature of live streaming or the Internet, there may be temporary pausing and/or disconnection caused by unexpected technical problems.
- We are not responsible for viewing or listening problems caused by your Internet connection.
- Customers are responsible for all Internet access costs and line/cable costs. It is expected that the data usage will increase due to the live streaming performance. We recommend using a stable and high-speed Internet connection (5th Fl. etc.) to enhance the quality of your viewing experience.
- As the event will be streamed live, you will not be able to playback what you have missed.
- The copyright of the video (for live streaming distribution) and recorded distribution belongs to Blue Note Japan, Inc. Viewers are not allowed to reuse or retransmit any contents (video, image, audio, or other copyright materials) without permission from Blue Note Japan, Inc.

BUY NOW

STEP 2

You will then be prompted to create an account. you can do this with your email address or you can sign in with your google or Facebook logins.

The screenshot shows the Blue Note Tokyo website interface. At the top, there's a navigation bar with "HOME", "ALL EVENTS", and "MY TICKETS". The main content area displays a progress bar with steps: Continue, Step 1, Step 2, Verify, and Payment. Below the progress bar, there's a section for "SAVE LIVE MUSIC" Hiromi ~ BALLADS ~, dated 09.11 (Fri) to 09.12 (Sat), with a "Streaming Ticket" and a "Sale Ends: 2020-09-12 23:00 JST". The "EVENT DETAILS" link is visible. The main form area is titled "Sign in to continue" and includes a "CREATE ACCOUNT" button. It has input fields for "Email" and "Password", a "SIGN IN" button, and links for "Or" (Google, Facebook), "Signed in", and "FACEBOOK". A "FORGOT PASSWORD" link is also present.

STEP 3

Once you are logged in, you need to agree to the terms of service by checking the green box and then hit continue.

The screenshot shows the Blue Note Tokyo website interface after logging in. The navigation bar now includes "Steven Bensusan", "English", and "Sign Out". The main content area displays a progress bar with steps: Continue, Step 1, Step 2, Verify, and Payment. Below the progress bar, there's a section for "SAVE LIVE MUSIC" Hiromi ~ BALLADS ~, dated 09.11 (Fri) to 09.12 (Sat), with a "Streaming Ticket" and a "Sale Ends: 2020-09-12 23:00 JST". The "EVENT DETAILS" link is visible. The main form area is titled "Account" and includes a "CHANGE ACCOUNT" button. Below the account section, there's a "Streaming Ticket" section. The "Streaming Events" section includes a checkbox and a list of terms: "The video is only viewable from inside the Zaiiko account which purchased the ticket and unable to view from a direct URL.", "The video will start from whichever point you join the stream and you are unable to return to earlier content during the stream.", "An unstable internet connection may affect stream quality", "All live streaming purchases are final, there will be no refunds for any reason", and "Streaming tickets can not be transferred in any way". The "Live Events" section includes a list of terms: "Many events have age and other restrictions. Please confirm that you qualify before completing your purchase.", "No changes, cancellations or refunds can be made to your ticket once the purchase is complete, even in the case of artist cancellation or change.", "Some tickets have transfer restrictions.", and "This ticket may carry system and other processing fees which are non-refundable." A "Terms of Service" button is visible. At the bottom, there's a large "Continue" button.

STEP 4

You will now be on the payment screen. Zaiko takes Visa, Mastercard, Amex, Paypal and other forms of payment. Choose your method of payment.

Blue Note
YOKOHAMA

ZAICO

Purchase

STEP 2

STEP 3

Confirm

This session will time out in 4:50

Ticket

"SAVE LIVE MUSIC" Hiromi ~ BALLADS ~ @ Online Streaming 09.11 (Fri)

Streaming Ticket

Ticket for 1 person(s) to "SAVE LIVE MUSIC" Hiromi ~ BALLADS ~

JP¥3,300

Total:

JP¥3,300

Cost with Tax

JP¥3,300

Payment Method

Visa and MasterCard



Using a Visa or MasterCard requires no additional processing fees.
There is an additional 2% charge added to non-Japan bank issued cards.

JCB Amex and Diners



These credit cards incur an additional processing fee.
There is an additional 2% charge added to non-Japan bank issued cards.

Convenience Store



+JP¥300 Fee

Each store has it's own individual procedure for payment. Please read the instructions for the store you choose carefully.

PayPal



+JP¥300 Fee

Try PayPal if your credit card did not work with the normal options listed above.
Incur an additional processing fee.

WeChat



+JP¥100 Fee

Wechat payments incur an additional JP¥100 processing fee.

Alipay



+JP¥100 Fee

Alipay payments incur an additional JP¥100 processing fee.

STEP 5

Enter your Credit card information here and click on Complete purchase

The screenshot shows the 'Purchase' screen in the ZAIKO app, which is Step 2 of a 4-step process. A progress bar at the top indicates the steps: Purchase, Step 2 (active), Step 3, and Confirm. A timer shows 'This session will time out in 4:07'. The ticket details are for 'SAVE LIVE MUSIC" Hiromi ~ BALLADS ~ @ Online Streaming 09.11 (Fri)' for JP¥3,300. Below this, the total cost with tax is also JP¥3,300. A note mentions a processing fee for JCB Amex Diners cards. The 'Credit Card' section has a 'Select Credit Card' dropdown and an 'ADD A NEW CARD' button. Below this is a form with fields for 'NAME ON CARD' (ex. JOHN SMITH), 'CARD NUMBER', 'EXPIRY DATE' (with dropdowns), and 'SECURITY CODE'. At the bottom are buttons for 'Other Payment Options' and 'Complete Purchase'.

Ticket JP¥3,300
"SAVE LIVE MUSIC" Hiromi ~ BALLADS ~ @ Online Streaming 09.11 (Fri)
Streaming Ticket
Ticket for 1 person(s) to "SAVE LIVE MUSIC" Hiromi ~ BALLADS ~

Total: JP¥3,300

Cost with Tax JP¥3,300
NOTE: If you use a [JCB Amex Diners] creditcard you will have to pay a processing fee of JP¥100, making the total cost JP¥3,400.
There is an additional 2% charge added to non Japan bank issued cards.

Credit Card
Select Credit Card
ADD A NEW CARD

NAME ON CARD
ex. JOHN SMITH

CARD NUMBER

EXPIRY DATE / SECURITY CODE

Other Payment Options

Complete Purchase

At this point you will be able to follow the prompts to view the stream which will have a countdown.

You will also get an email confirmation with a link to the Stream

